DEPARTMENT OF SOCIAL AND HEALTH SERVICES HEALTH AND RECOVERY SERVICES ADMINISTRATION Olympia, Washington

To: All Providers Memorandum No: 06-67

HCS Regional Administrators HCS Financial Program Managers Managed Care Organizations

From: Douglas Porter, Assistant Secretary For information, contact:

Health and Recovery Services 800.562.3022

Administration (HRSA)

Subject: A New Look to the Medical Identification (ID) Card – Effective August 4, 2006.

Effective August 4th, 2006, the Health and Recovery Services Administration (HRSA) is changing the look of the Medical Identification (ID) Card for cards printed at local Community Services or Home and Community Services offices.

What is changing?

Beginning August 4, 2006, you are authorized to accept DSHS Medical Identification (ID) Cards that are printed on $8\frac{1}{2}$ " x 11" standard white paper as well as the current $8\frac{1}{2}$ " x 4" green and white pre-printed forms.

The 8½" x 11" standard white paper is a new look. The 8½" x 11" DSHS Medical ID Cards will be printed at the local Community Services Office (CSO) and Home and Community Services (HCS) offices. This is the only change. The information included on the cards is not changing. See next page for a sample of the new card format.



MEDICAL IDENTIFICATION CARD

Department of Social & Health Services

This Card is Valid From: 08/01/2004

Sol To: 08/31/2004

PO BOX 45893 OLYMPIA, WA 98504-5893

Patient Identification Code (PIC)			Medical Coverage Information								
Initials	Birthdate	Last Name	ТВ	Insurance	Medicare	НМО	Detox	Restriction	Hospice	DD Client	Other
HF	081555	PENDL	Α								

PENDLETON, HALLIE F 6400 5TH WAY SE Apt. # 102B OLYMPIA, WA 98503-7909 CNP

SHOW TO	MEDICAL	PROVIDER	AT THE TIME	OF EACH	SERVICE

NOT	TRANSFERABLE
SIGNATURE	(Not Valid Unless Signed)

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State of Washington
Department of Social and Health Services
Medical Assistance Administration

The persons listed on this card above are eligible for medical assistance coverage for the dates shown (Title 388 WAC).

NOTICE TO CLIENTS

- 1 Keep this card with you. Do not leave it with a provider (doctor, dentist, pharmacy, hospital or other medical provider). Your provider can make copy, if needed.
- This card is only good for the person(s) and for the dates shown on the front. If you let someone else use this card, you can face legal penalities.
- ³ Providers may ask to see this card <u>before</u> you get a medical service. If it is an emergency and you do not have your card, tell the provider you have medical assistance coverage.
- 4 Contact you Community Service Office if: a) you lose your card; b) you card is destroyed; or c) you have questions about your eligibility
- Call toll free at 1-800-562-3022 or 1-800-848-5429 (TDD) if you need to know: a) how to use this card; b) about being billed for services you believe should be paid by Medical Assistance; or c) how to find a doctor or other medical provider.

Discrimination is prohibited in all programs and activities: no one shall be excluded on the basis of race, color, relegion, creed, national origin, sex, age, marital status, disabled or Vietnam-era status, or handicap.

DSHS 06-028 (REVISED 04/2004)

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How do I conduct business electronically with HRSA?

You may conduct business electronically with HRSA by accessing the WAMedWeb at http://wamedweb.acs-inc.com.

How can I get HRSA's provider documents?

To obtain DSHS/HRSA provider numbered memoranda and billing instruction, go to the DSHS/HRSA website at http://hrsa.dshs.wa.gov (click *the Billing Instructions and Numbered Memorandum* link). These may be downloaded and printed.